Communication Channels For Parents

If you have an urgent message for your child or child's class teacher; for example, a different arrangement for a school pick up.

Contact the school office:
01483 529870

If you need to report an absence

Use Studybugs
https://studybugs.com/

If you wish to discuss; your child's learning or a concern involving your child

Use the class email address
As staff are teaching an immediate response is not possible. Emails will be replied to within two working days.

Staff are not expected to monitor or respond to emails outside of their normal working hours (including evening, weekends and published school holidays)

If unresolved
Contact the Year leader
Miss Ramsay in Year 3
Miss Webster in Year 4
Mrs Richardson in Year 5
Mr Kemp in Year 6

If unresolved
Contact Miss Lewis
(Deputy Head)

If you want to discuss personal issues

Contact our home school link worker

Jackie.wells@northmead.surrey.sch.uk

If you need to discuss concerns about a child in the COIN centre → Contact Head of Centre Ktie.fletcher@northmead.surrey.sch.uk → If unresolved contact Miss Lewis (Deputy Head)

If you need to discuss concerns about a member of staff → Contact Miss Lewis (Deputy Head) → If unresolved contact Mrs Carrington (Executive Headteacher)

If you need to discuss concerns about the head teacher → Contact Debbie Gooch Chair of governors ChairofGovs@northmead.surrey.sch.uk

If you wish to discuss; A concern about the welfare of a child → Contact a member of our safeguarding team Mrs Carrington Mrs Fairhurst Miss Wells Miss Lewis → If unresolved Contact Surrey Children's services 0300 470 9100