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NORTHMEAD JUNIOR SCHOOL
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8th January 2021

Dear Parent/Carer,

Increasing data allowances on mobile devices to support students

The government has introduced a scheme that temporarily increases data allowances for mobile phone users on certain networks. This is so that children and young people can access remote education if their face-to face education is disrupted. This is available to students who do not have fixed broadband at home, or those who cannot afford additional data for their devices. It is available to students who are on the following networks:

- Three
- Smarty
- Virgin Mobile
- EE
- Tesco Mobile
- Sky Mobile

If you would like to apply for an increased data allowance through this scheme, please provide the following information to wendy.cook@northmead.surrey.sch.uk

- the name of the account holder
- the number of the mobile device
- the mobile network of that device (for example Three)

The school will apply for the data increase through the government online service, and as such your information will be protected by GDPR regulations. Once a network provider has processed a data increase, they will send a text message to the account holder. It is also possible to check the status of requests through the online service.

If increasing data is not an option, please get in touch and we will investigate ways to support you in improving your internet connection at home.

Kind regards,

Wendy Cook

Home School Link Worker



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Eco-Schools



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